

Job Title:

Lighthouse Tour Guide

Reports to: Manager

Job overview:

- To serve clients who may be first time visitors providing them with information.

With absolute professionalism you will represent SHAI as a member of the tourism industry, you will show visitors around the Souris Lighthouse. You may lead groups or individuals through this historical site.

Here are qualities our tour guide will possess:

- Knowledge of the tour area
- Ability to communicate effectively (Ability to speak French is considered an asset)
- Charming and friendly personality
- Focuses on customer service excellence
- Engaging storyteller

Responsibilities, Duties and Qualifications:

- Enthusiastic and flexible
- Delivering guided tours to visitors
- Previous tour guide experience leading tours an asset
- Knowledgeable of cultural history of the areas (ie. Fishing industry)
- Approachable and outgoing
- Work indoors. Potential for some outside activity, subject to the effects of climate and weather
- Greet visitors
- Ensuring that visitors and artifacts remain safe at all times
- Accept fees
- Maintaining attendance records
- Keep records of completed daily tasks and daily activity
- Gathering visitor feedback and comments
- Meeting and greeting visitors
- Controlling visitors' access to exhibits.
- Organizing and conducting tour
- Facility cleaning and organization
- Assisting with special events
- May assist with installing and dismantling exhibits.
- You should also stay up-to-date with new attractions that may be of interest to visitors
- Familiarizing customers with the locality by vehicle or foot.

Other tasks as may be required

Contact

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